

Digital Banking Guide - Pay someone (New payee)

Your guide to HSBC Digital Banking





Digital Banking Guide - Pay someone new

How to pay someone new









Download the HSBC Australia Mobile Banking app

To register for online banking using the app, you'll need:

- ✓ Your account number or 16-digit credit card number
- ✓ Your ID, eg. drivers licence or passport number
- ✓ Your mobile number

Your ID and mobile number should match your details in our records. Open the app and select 'Register for online banking' to proceed.







We're here to help

Contact our friendly customer service team at 1300 308 008 or +61 2 9005 8220 if you're overseas.

Download the HSBC Australia app via the App Store or Google Play.





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To pay someone new, select 'Add a new payee'.

Use the dropdown to select the payee's account type.

Enter the account details of the payee, choose a currency and select 'Continue'.







needed) and select 'Continue'.

Review the payment details carefully and select 'Confirm' to submit the

Once the payment is submitted, you can share the payment details with the

payment.

payee using the share icon.

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